



# Care and Instructions



## Welcome to your Life Under Canvas

Thank you for buying a Life Under Canvas Emperor Bell Tent.

Our bell tents are easy to erect and although it's quicker with 2 people, it's also easy to put one up on your own.

Our bell tents are intended for regular leisure use and are classified as a Touring Tent. They are intended for use in temperate climates for short bursts of camping. They are not intended as permanent shelters and the longevity of the tent will be compromised if used in this way.

Always erect the tent according to our guidelines, failure to do so may also affect the longevity of the tent.

Please read the instructions carefully and keep them safe. If you do lose them they are also available to download from our website. [www.lifeundercanvas.co.uk](http://www.lifeundercanvas.co.uk) or [www.lifeundercanvas.co.nz](http://www.lifeundercanvas.co.nz)

If you have any questions please do not hesitate to contact us on the number or email below. We are always on hand for friendly advice and support.

We hope you enjoy your Life Under Canvas.

Thank you

Emma, Eileen & The Team at Life HQ



## Choosing the perfect pitch

Consider the following:

### **A flat pitch**

There's nothing worse than sliding along the floor of your tent and an uneven surface will also compromise the pegs and guys.

### **Natural shelter**

Trees and hedges can be used as barriers against wind and rain, pitch close but not under them.

### **Trees and woodlands**

Avoid pitching under a tree as debris of all kinds may fall onto your tent and damage it. From tree twigs and berries to bird poo and branches there are all sorts of hazards to be avoided.

### **Door opening**










Ideally the door should face away from the prevailing wind. The wind will then blow over your Bell Tent and not through it.

### **Groundwater flow**

Rain water has to go somewhere, make sure it's not under or around your tent. Choose the driest spot you can find and nowhere that's boggy.



## What's included with your Emperor tent

| Picture   | Description                       | Emperor Tent |
|---|-----------------------------------|--------------|
|    | Carry Bag                         | 1            |
|    | Tent and groundsheet              | 1            |
|   | Central Tent Poles.<br>Cross Pole | 2<br>1       |
|  | Door A Frame with 2 Rain Caps     | 3            |
|  | Straight Floor Pegs               | 16           |
|  | Skirt pegs                        | 16           |
|  | Grooved Guy Pegs                  | 16           |
|  | 200cm Guy Rope                    | 13           |
|   | 400cm Guy Rope                    | 3            |
|  | Mallet                            | 1            |



## Putting up your Life Under Canvas Emperor Bell tent

### Groundsheet

Carefully unfold your bell tent, make sure the floor is zipped to the main body of the tent and that the door is closed.



Smooth the groundsheet out flat and peg it down taut using the straight floor pegs.





## Attaching guy ropes

Attach the guy ropes to the cotton tags around the edge of the Emperor Bell Tent with a simple knot. **Do not** attach the guys to the elastics.



The longest guy ropes need to be attached to the centre tags above the 2 doors and the window. You will only need to attach the guys the first time you put up your tent. Do not peg out the guy ropes at this stage.

## Poles

It's easier to do this part with 2 people inside the tent. Open the door and walk inside with the long central poles still folded and the cross pole.

Place the cross pole along the top of the two large central poles. Take one long pole each and **position carefully in the pockets in tent roof, taking care not to spike through the fabric.**

Push the poles up in the middle of the tent lifting up the canvas and fold out and let the elastic bring them together to form a tall straight pole. The tent will sag but the middle should feel secure.





Take the A frames for the doors inside and assemble. Place the spike into the hole above the door and the ends of the poles into the foot holes on either side of the door. Pop the cap over the spike and secure the poles with the tie straps on the inside of either side of the door. **Take care when assembling the A frame not to spike the tent fabric!**



Walk around the tent again and peg out the elastic loops at floor using the straight skirt pegs.

### Pegging guy ropes



With the doors closed, loosely peg out the guy ropes with the grooved guy pegs starting with the ones above the doors. Work your way around the tent pegging out each guy as you go. Each guy rope should follow the seam on the tent.



Then work your way around the tent again starting with the door and tighten each guy rope by pulling gently on the rope and moving the metal slider up until the canvas becomes more taut.

Repeat again if necessary or make adjustments if the tension seems uneven.

Now circulate the tent and push the pegs holding the elastic loops in place more firmly into the ground.

This should complete the neat even shape of the tent and your Life Under Canvas can now begin!







## Roll up the walls

On a warm sunny day why not unzip the groundsheet and roll up the sides.



Unhook the elastic loops from the pegs around the edge of your tent but leave the pegs in the ground. Then unzip the floor from the walls and tie back the entrance doors.

Roll up the canvas of the tent and attach into place using the black pegs and loops positioned at intervals around the inside of the tent.

Sit back, relax and enjoy!

Reverse the process to roll the walls back down.

## Fitting a flashing kit and stove to your bell tent

We recommend only fitting a flashing kit and stove inside your bell tent if it is Fire Retardant treated.

Please see our website for details of how to correctly install a flashing kit and stove.

<https://lifeundercanvas.co.uk>



## Packing up and putting away

**You must ensure that your Life Under Canvas bell tent is completely dry** before you put it away. If you need to leave your campsite and it is damp please ensure that you put it up again to dry out within 24 hours. The tent needs air to circulate round it to dry completely and the only way to ensure this happens is to pitch it.

If you put your tent away damp it may develop mould patches which are very difficult to remove.

Remove all your bits and bobs from inside the tent. Close all the windows and ensure that the floor is completely zipped into the tent. It's also a good idea to give it a sweep.

Remove the A frames from the doors, collapse and put away for next time.

Remove the central poles, again collapse and put away safely. Zip the doors closed.

Unhook all of the guy ropes and pull the sliders to the end of the guy rope, then wrap up and tie with the elastic toggles on the sides of the tent.



Pull out all of the guy pegs, remove any dirt and store safely in the peg bag.  
Pull out all of the skirts and floor pegs, remove any dirt and store safely in the peg bag.



## Folding your Bell tent

Fold the tent in half, brush off any mud and allow to dry for 10 to 15 mins while you pack up your other belongings. Turn over and repeat the cleaning and drying process.

Keep the tent folded in half and then fold into half again so that you have a long, narrow shape. Make sure the total width of the folded tent is the same length as the canvas bag. You may need to fold it slightly differently depending on the size of the tent. Always check with the length of the bag before you finish folding.

Roll the tent up carefully sweeping off any mud and dirt as you roll.

Fasten the tent in place with the straps, tighten them and place into the tent bag. Make sure the poles and pegs are stored in their bags too. Do not put them in loose with the tent as they may damage the canvas.

## Storing your Life Under Canvas bell tent

You **must** ensure that your Life Under Canvas bell tent is completely dry before you put it away. If you need to leave your campsite and it is damp please ensure that you put it up again to dry out within 24 hours. The tent needs air to circulate round it to dry completely and the only way to ensure this happens is to pitch it.

Failure to do so could result in mould and mildew forming and this is very difficult to remove.

Do not hang your tent to dry as mould and mildew could still form in folds and creases.

Store in a dry place away from damp, ideally at room temperature.

Keep safe from rodents and insects.

Do not store anything on top of your bell tent.

Pitch your bell tent at least once a year in order to check it and to help keep its shape.



## Fire Precautions

Do not remove the safety label from the inside of your tent.

It is recommended that you have a small fire extinguisher and a carbon monoxide alarm in your tent to ensure your safety at all times.

**This tent can burn, please observe the following safety rules.**

**Do not smoke in the tent.**

**Do not block the window/vents around the edge.**

**Do not use naked flames for cooking.**

**Do not place cooking equipment or heating devices near the tent walls.**

**Use cooking and heating equipment according to manufacturers instructions.**

**Keep all exits clear of belongings.**

**Know the safety procedures for the site.**

For additional information about your Life Under Canvas Bell Tent plus troubleshooting and repairs advice please see the additional info on our website at [lifeundercanvas.co.uk](http://lifeundercanvas.co.uk)

## Weathering you bell tent

Some new 100% cotton canvas tents will drip or leak slightly for their first few uses even when they have undergone a water repellent treatment.

As the canvas wets and dries out the fibres swell sealing it against future downpours.

This is completely normal and an inherent quality of the 100% cotton canvas fabric used in the manufacture of bell tents.

Please be patient with your tent. Allow it to get wet and dry out a few times. You could even speed up this process by pitching your tent in the garden and misting it with a light spray from a hose pipe.

Water may collect around the seams and labels but again this is completely normal and will cease with a few weatherings.



## Troubleshooting

If you care for your Life Under Canvas bell tent well then it will last for years and years. Of course packing up and putting away, plus the storage are important and should be carried out properly but there other elements to take into consideration too.

**Pegs** - Make sure they are securely fixed into the ground to keep the tent in place. It's worth checking them regularly while your tent is pitched.

**Poles** - The guy ropes should be taut at all times to ensure that the pole is straight and secure. Again it is worth checking these regularly while your tent is pitched.

**Sliders** - The sliders will need altering depending on the weather conditions. In wet weather the tent canvas will loosen so the sliders will need tightening. Conversely the sliders will need releasing in drier weather.

**Doors and windows** - Always ensure that the windows and doors are closed before adjusting pegs, poles, guys and sliders.

**Inside the tent** - Do not hang anything from the hooks around the inside wall of the tent as this will strain the canvas. Also make sure that you do not leave any of your belongings touching the canvas as this will cause the tent to leak.

**Snow** - Life Under Canvas bell tents are not intended for use in snow. If it happens to snow when the tent is pitched please clear the snow from it regularly, take it down as soon as possible and dry it out thoroughly afterwards.

**Zips** - The zips on your bell tent can become strained if the tent is not pitched properly or if it is particularly windy. Take care with zips at all times. Do not force them open or closed, if it's not easy to move them adjust the tension on the guys before trying again. It's a good idea to regularly lubricate the zips to keep them in good working order.

**Debris** - Please ensure that any debris is cleaned from your tent immediately to prolong the life of the tent. This includes bird droppings, water, salt, sand, cooking spills or splashes, mud, grass etc. The lifespan of the tent will also be affected by air pollution and UV radiation.

**Mildew** - Mildew is a common problem but is easily preventable. It is usually caused by excess moisture in the canvas so you should always ensure that your tent is completely dry when put away. It is also a sign that your tent may need re-proofing (see below). Mildew can also arise when the tent is pitched if the climate is particularly humid. If this does occur clean the mildew off immediately using a specialist canvas cleaning product and then re-proof the cleaned areas.





**UV Damage** - UV light can cause fading of your bell tent. If it becomes very pale (in contrast to the bag it came in) it may need re-proofing. UV damage can cause a reduction in the effectiveness of the natural waterproofing qualities of the fabric and the anti fungal protection.

**Cleaning** - You should check the condition of your Life Under Canvas bell tent regularly and clean more frequently if it has been used many times. It needs to be cleaned with a specialist cleaning product and then re-proofed afterwards. If it is left too long before being cleaned mildew and fungus can spread over the tent and then be difficult or impossible to remove.

**Re-proofing** - You will know that it is time to reproof your Life Under Canvas bell tent when you notice that the fabric no longer beads the water after a downpour, but absorbs some of the moisture into the canvas and takes longer to dry out.

Please see our website for recommendations of cleaning and re-proofing products.

**Repairs** - Of course accidents do happen and you should repair your tent as quickly as possible should any problems occur. Canvas tears can be repaired by sewing with a traditional needle and thread and holes with patching.

For more serious repairs please contact us and we can recommend a number of companies that will take delivery of your tent and repair it for you.



## Warranty

Here at Life Under Canvas we have carefully chosen the very best bell tent manufacturer and our tents are made specifically to our requirements. We are confident that the quality of them is second to none and they are fit for their intended use, this being the leisure camping market.

Life Under Canvas Ltd offers a standard 24 month warranty on our tents against manufacturing defects. Please note that this warranty does not extend to the poles, zips or groundsheets, only the canvas, as the latter components are commonly misused.

Please contact us at [hello@lifeundercanvas.co.uk](mailto:hello@lifeundercanvas.co.uk) or [hello@lifeundercanvas.co.nz](mailto:hello@lifeundercanvas.co.nz) if you need spare parts. We have some in stock and can order in other spares as needed.

The warranty does not include damage caused by extreme weather conditions.

The warranty does not include cold and mildew damage caused by the tent being put away wet or left under trees for prolonged periods of time.

Please note that there is just one UK outlet online at [www.lifeundercanvas.co.uk](http://www.lifeundercanvas.co.uk), and on ebay (ebay username: lifeundercanvas). A Life Under Canvas tent purchased from any other UK outlet may not be a genuine Life Under Canvas product.

There is just one NZ outlet online at [www.lifeundercanvas.co.nz](http://www.lifeundercanvas.co.nz), and on <http://trademe.co.nz>. A Life Under Canvas tent purchased from any other NZ outlet may not be a genuine Life Under Canvas product.

To protect the consumer and the Life Under Canvas brand the Life Under Canvas registered trademark can be found on all our tents and awnings. All our tents should be clearly labelled with our company name and only tents and awnings carrying the Life Under Canvas trademark are protected by our warranty.

The Life Under Canvas warranty is applicable only to our products delivered to consumers within the UK or NZ and is not transferable.

The warranty does not cover professional and long term use. If a professional user buys a tent and reports a manufacturing problem within the first month we will consider it under the warranty. However after 28 days use it becomes a permanent structure and it is therefore not being used for the purpose it was sold for (i.e. a tent for camping).

If a private individual buys and then erects one of our tents semi-permanently we will cover manufacturing defects for the length of the warranty but this does not cover mould or mildew as we have no control over the conditions the tent is left up in.



In order to make any claim under the warranty photos of the tent and/or packaging must be submitted. No claim will be considered without pictures.

Please contact us at [hello@lifeundercanvas.co.uk](mailto:hello@lifeundercanvas.co.uk) or [hello@lifeundercanvas.co.nz](mailto:hello@lifeundercanvas.co.nz) if you have any questions. Thanks.



## Returns

You can cancel your contract with us at any time up to 14 working days after the day of delivery. To do this, please e-mail us in the first instance at [hello@lifeundercanvas.co.uk](mailto:hello@lifeundercanvas.co.uk) or [hello@lifeundercanvas.co.nz](mailto:hello@lifeundercanvas.co.nz) or write to us at Life Under Canvas Ltd. Please include your order number and the delivery postcode. You do not have to give any reason for cancellation. However, a brief explanation would be helpful.

If you cancel, you must return the goods to us at your own expense. You must ensure that the goods are packaged in undamaged original packaging. If you fail to take reasonable care of the goods before they are returned to us, and this results in damage or deterioration, we will exercise our right to charge you for the reduction in value. Similarly, we will charge you for the reduction in value of any used goods.

Following an inspection of the returned goods we will refund you by the method that you paid for the goods in the first instance.

This cancellation policy does not affect your legal rights.

## Faulty Goods

If there is a problem with the goods, please contact us immediately and within 7 days of receipt of the goods. We will deal with the matter in accordance with your legal rights.

To do this, please e-mail us in the first instance at [hello@lifeundercanvas.co.uk](mailto:hello@lifeundercanvas.co.uk) or [hello@lifeundercanvas.co.nz](mailto:hello@lifeundercanvas.co.nz) or write to us at Life Under Canvas Ltd. Please include your order number, the delivery postcode and a brief outline of the nature of the fault.

Once we have been notified of a faulty item, we may request photographic images of the fault. It may also be necessary for us to collect the goods for further assessment or return. We will pay for the collection of the goods but if on inspection the fault appears not to be with Life Under Canvas we may then pass the collection charge back to you.

If you fail to take reasonable care of the goods before they are returned to us, and this results in damage or deterioration, we will exercise our right to charge you for the reduction in value.

Following an inspection of the returned goods if necessary we will replace the whole tent or any parts of the tent that we have deemed as in need of replacement or refund you by the method that you paid for the goods in the first instance.

It should be clear that your consumer legal rights may still apply after the warranty expires.