



**LIFE UNDER
CANVAS**

1

www.lifeundercanvas.co.uk



AWNING PLUS

Care and Instructions



Welcome to your Life Under Canvas

Thank you for buying a Life Under Canvas Awning.

Our awnings are easy to erect and although it's quicker with 2 people, it's also easy to put one up on your own.

Our awnings are intended for regular leisure use and are classified as a Touring Tent Canopy. They are intended for use in temperate climates for short bursts of camping. They are not intended as permanent shelters and the longevity of the awning will be compromised if used in this way.

Always erect the awning according to our guidelines, failure to do so may also affect the longevity of the awning.

Please read the instructions carefully and keep them safe. If you do lose them they are also available to download from our website lifeundercanvas.co.uk/instructions.

If you have any questions please do not hesitate to contact us on the number or email below. We are always on hand for friendly advice and support.

We hope you enjoy your Life Under Canvas.

Thank you

Emma, Katie and The Team at Life HQ



Choosing the perfect pitch

Consider the following:

A flat pitch

There's nothing worse than sliding along the floor of your tent or under your awning and an uneven surface will also compromise the poles and guys.

Natural shelter

Trees and hedges can be used as barriers against wind and rain, pitch close but not under them.

Trees and woodlands

Avoid pitching under a tree as debris of all kinds may fall onto your tent or awning and damage it. From tree twigs and berries to bird poo and branches there are all sorts of hazards to be avoided.

Door opening







Ideally the door should face away from the prevailing wind. The wind will then blow over your Bell Tent and awning and not through it.

Groundwater flow

Rain water has to go somewhere, make sure it's not under or around your tent. Choose the driest spot you can find and nowhere that's boggy.



What's included with your awning

Picture	Description	360 x 240cm	400 x 260cm	400 x 260cm plus
	Carry Bag	1	1	1
	Awning	1	1	1
	Single Pole	1	1	1
	Extendable Pole	0	0	3
	Grooved Guy Pegs	9	9	11
	200cm Guy Rope	8	8	5
	400cm Guy Rope	1	1	0
	Double Ended Guy Ropes	0	0	3



Putting up your Life Under Canvas Awning Plus

A-Frame Configuration - 1 x Pole Needed

1. Carefully unfold your awning.
2. Locate the corners of the awning and tie four of the shorter 200cm guy ropes onto each corner tag.
3. Locate one of the central eyelets in either long side of the awning. Fit this over the spike on your bell tent door pole and replace the plastic rain cap.
4. Put the spike of an extendable pole in the eyelet at the opposite middle point of the awning. Lift up, walk out away from your tent and hold the pole taught and straight. A friend is useful at this stage!
5. Taking one doubled-ended guy rope, ensure that each slider is pushed to either end of the rope. Then, locate the middle point and loop it twice around the pole spike.
6. Pull out each end of the guy rope, creating a V shape from the pole. Peg them out securely, ensuring the canvas is nice pulled out nice and taught from your tent. Use the sliders to tighten both ends of guy rope as much as you can. Twist the sliders upwards to **lock** the rope and hold them in place.
7. Peg out your 4 shorter guy ropes, tighten and lock.



**Don't forget -
you can adjust
the extendable
pole to your
desired height!**



Lifted Side Configuration - 3 Poles Needed

1. Carefully unfold your awning.
2. Tie three of the 200cm guy ropes onto each tag on **one** side of the awning. The side depends on which side of the awning you wish to lift.
3. Locate the central eyelet in the long side of the awning. Fit this over the spike on your bell tent door pole and replace the plastic rain cap.
4. Fit an extendable pole in the eyelet at the opposite middle point of the awning. **Repeat step 5 and 6 above.**
5. Using the same method, fit the other two poles into the two eyelets on either corner of the awning, on the opposite side to the guy ropes you attached previously. Work on pegging out one pole at a time. This is much easier with a friend!
6. Peg out your 4 shorter guy ropes, tighten and lock.
7. Check that all of your poles are stood nice and straight. You do not want any to lean as this will unbalance the structure of the awning.





Flayed Corners Configuration - 3 Poles Needed

1. Carefully unfold your awning.
2. Locate one of the central eyelets in either long side of the awning. Fit this over the spike on your bell tent door pole and replace the plastic rain cap.
3. Tie a 200cm guy rope to both back corners of the awning, closest to your bell tent. Tie another two onto each middle tag.
4. Fit an extendable pole into each eyelet at the front of the awning. **Repeat step 5 and 6 above for each pole.** Work on pegging out one pole at a time, starting with the middle. This is much easier with a friend!
6. Peg out your 4 shorter guy ropes, tighten and lock.
7. Check that all of your poles are stood nice and straight. You do not want any to lean as this will unbalance the structure of the awning.





Free Standing A-Frame Configuration - 2 Poles Needed

1. Carefully unfold your awning.
2. Tie a 200cm guy rope onto each corner tag on the awning.
3. Fit an extendable pole into both central eyelets of the awning. **Repeat step 5 and 6 above for each pole.** Work on pegging out one pole at a time, starting with the middle. This is much easier with a friend!
4. Peg out your four shorter guy ropes, tighten and lock.
5. Check that the two poles are stood nice and straight. You do not want them to lean as this will unbalance the structure of the awning.





Free Standing Lifted Side Configuration - 4 Poles Needed

1. Carefully unfold your awning.
2. Tie three of the 200cm guy ropes onto each tag on **one short side** of the awning. The side depends on which side of the awning you wish to lift.
3. Fit an extendable pole into both central eyelets of the awning and one into each corner point - on the opposite side to the attached guy ropes.
4. **Repeat step 5 and 6 above for each pole.** Work on pegging out one pole at a time, starting with the middle. This is much easier with a friend!
5. Peg out your three shorter guy ropes, tighten and lock.
6. Check that all four poles are stood nice and straight. You do not want any to lean as this will unbalance the structure of the awning.





Packing up and putting away

You must ensure that your Life Under Canvas awning is completely dry before you put it away. If you need to leave your campsite and it is damp, please ensure that you put it up again to dry out within 24 hours. The awning needs air to circulate round it to dry completely and the only way to ensure this is the case is to erect it.

If you put your awning away even slightly damp it may develop mould patches which are very difficult to remove.

Remove the cap on the A frame over the door (if the awning is attached to your tent) and put away safely.

Unhook all of the guy ropes and pull the sliders to the end of the guy rope, then wrap up and tie them up neatly to avoid them getting tangled.

Pull out all of the guy pegs, remove any dirt and store safely in the peg bag.

Fold the awning in half, brush off any debris and allow to dry for 10 to 15 mins while you pack up your other belongings. Turn over and repeat the cleaning and drying process.

Roll the awning up carefully sweeping off any mud and dirt as you roll.

Fasten the awning in place with the ties and place into the bag.

Make sure the poles and pegs are stored in their bags too. Do not put them in loose with your tent or awning, as they may damage the canvas.



Storing your Life Under Canvas awning

You **must** ensure that your Life Under Canvas awning is completely dry before you put it away. If you need to leave your campsite and it is damp please ensure that you put it up again to dry out within 24 hours. The awning needs air to circulate round it to dry completely and the only way to ensure this is the case is to pitch it.

Failure to do so could result in mould and mildew forming and this is very difficult to remove.

Do not hang your awning to dry as mould and mildew could still form in folds and creases.

Store in a dry place away from damp, ideally at room temperature.

Keep safe from rodents and insects.

Do not store anything on top of your awning.

Pitch your awning at least once a year in order to check it and to help keep its shape.



Fire Precautions

It is recommended that you have a small fire extinguisher and a carbon monoxide alarm nearby to ensure your safety at all times.

This awning can burn, please observe the following safety rules.

Do not smoke in the awning.

Do not use naked flames for cooking.

Do not place cooking equipment or heating devices near the awning walls.

Use cooking and heating equipment according to manufacturers instructions.

Keep all exits clear of belongings.

Know the safety procedures for the site.

For additional information about your Life Under Canvas awning plus troubleshooting and repairs advice please see the additional info on our website at <http://lifeundercanvas.co.uk>

Weathering you bell tent or awning

Some new cotton canvas tents and awnings will drip or leak slightly for their first few uses even when they have undergone a water repellent treatment.

As the canvas wets and dries out the fibres swell sealing it against future downpours.

This is completely normal and an inherent quality of the 100% cotton canvas fabric used in the manufacture of bell tents and awnings.

Please be patient with your awning. Allow it to get wet and dry out a few times. You could even speed up this process by pitching your tent in the garden and misting it with a light spray from a hose pipe.

Water may collect around the seams and labels but again this is completely normal and will cease with a few weatherings.



Troubleshooting

If you care for your Life Under Canvas bell tent or awning well then it will last for years and years.

Of course packing up and putting away, plus the storage are important and should be carried out properly but there other elements to take into consideration too.

Pegs - Make sure they are securely fixed into the ground to keep the awning in place. It's worth checking them regularly while your awning is pitched.

Poles - The guy ropes should be taut at all times to ensure that the pole is straight and secure. Again it is worth checking these regularly while your awning is pitched.

Sliders - The sliders will need altering depending on the weather conditions. In wet weather the canvas will loosen so the sliders will need tightening. Conversely the sliders will need releasing in drier weather.

Snow - Life Under Canvas bell tents and awnings are not intended for use in snow. If it happens to snow when the awning is pitched please clear the snow from it regularly, take it down as soon as possible and dry it out thoroughly afterwards.

Wind - Life Under Canvas tents and awnings are robust and withstand adverse weather conditions well. However we cannot be held responsible for damage caused by excessive weather. If you are camping and extreme weather conditions are forecast please carefully consider your tent and awning. In particular extreme wind can cause canvas to lift and flap if not securely fastened so check guys and pegs regularly and if in doubt take down your tent or awning.

Debris - Please ensure that any debris is cleaned from your awning immediately to prolong the life of the awing. This includes bird droppings, water, salt, sand, cooking spills or splashes, mud, grass etc. The lifespan of the awning will also be affected by air pollution and UV radiation.

Mildew - Mildew is a common problem but is easily preventable. It is usually caused by excess moisture in the canvas so you should always ensure that your awning is completely dry when put away. It is also a sign that your tent may need re-proofing (see below). Mildew can also arise when the awning is pitched if the climate is particularly humid. If this does occur clean the mildew off immediately using a specialist canvas cleaning product and then re-proof the cleaned areas.

UV Damage - UV light can cause fading of your awning. If it becomes very pale (in contrast to the bag it came in) it may need re-proofing. UV damage can cause a reduction in the effectiveness of the natural waterproofing qualities of the fabric and the anti fungal protection.



Cleaning - You should check the condition of your Life Under Canvas awning regularly and clean more frequently if it has been used many times. It needs to be cleaned with a specialist cleaning product and then re-proofed afterwards. If it is left too long before being cleaned mildew and fungus can spread over the tent and then be difficult or impossible to remove.

Re-proofing - You will know that it is time to reproof your Life Under Canvas bell tent or awning when you notice that the fabric no longer beads the water after a downpour, but absorbs some of the moisture into the canvas and takes longer to dry out.

Please see our website for recommendations of cleaning and re-proofing products.

Repairs - Of course accidents do happen and you should repair your awning as quickly as possible should any problems occur. Canvas tears can be repaired by sewing with a traditional needle and thread and holes with patching.

For more serious repairs please contact us and we can recommend a number of companies that will take delivery of your tent and repair it for you.



Warranty

Here at Life Under Canvas we have carefully chosen the very best bell tent manufacturer and our tents are made specifically to our requirements. We are confident that the quality of them is second to none and they are fit for their intended use, this being the leisure camping market.

Life Under Canvas Ltd offers a standard 24 month warranty on our new tents against genuine manufacturing defects such as flaws in the canvas, the waterproofing (this does not include leaking that has occurred because the canvas has not been weathered properly), missing parts when used in a domestic and not trade capacity.

Please note that this 24 month warranty does not extend to the poles, zips or groundsheets, only the canvas, as the former components are commonly misused. It also does not extend to any item bought as a 'second' or 'second hand' from Life Under Canvas or any other third party seller.

The warranty does not cover periods when the canvas product has been left up for longer than 28 days, or has been used as a semi permanent structure.

The warranty does not include damage caused by adverse weather conditions. Tents and awnings should be taken down if weather conditions are extreme.

The warranty does not include mould and mildew damage caused by the tent being put away damp or left under trees for prolonged periods of time.

The warranty does not cover damage caused if the tents are left unattended.

The warranty does not include damage caused by cleaning, modifications, adaptations or repairs made to tents by third parties, and not by Life Under Canvas approved professionals.

Please note that there are just 3 UK outlets on-line here at www.lifeundercanvas.co.uk, on ebay (ebay user-name: [lifeundercanvas](#)) and on Amazon. A Life Under Canvas tent purchased from any other UK outlet may not be a genuine Life Under Canvas product.

To protect the consumer and the Life Under Canvas brand the Life Under Canvas registered trademark can be found on all our tents and awnings. All our tents should be clearly labelled with our company name and only tents and awnings carrying the Life Under Canvas trademark are protected by our warranty.

The Life Under Canvas warranty is applicable only to our canvas products delivered to consumers within the UK for their specific order, not for orders delivered overseas and it is not transferable.

The warranty does not include professional, long term and trade use. That being the tents being bought by persons with the intention of renting them to third parties or the tents being bought with the intention of leaving them up for a long period of time. Specifically more than 28 days.

If the intention is to use your Bell Tent for a trade purpose please see the separate warranty agreement that is applicable to our 'Trade' range of tents.

In order to make any claim under the warranty photos of the tent and/or packaging must be submitted via email. No claim will be considered without pictures.

If a claim under our canvas warranty is upheld, then our first priority will always be to repair any damage, rather than replace a tent. This forms an important part of our Life Under Canvas environmental policy.

Please contact us at hello@lifeundercanvas.co.uk if you need spare parts. We have some in stock and can order in other spares as needed.

Please contact us at hello@lifeundercanvas.co.uk if you have any questions.

Thank you.



Returns

If you change your mind about your purchase from Life Under Canvas you can cancel your contract with us at any time up to 14 working days after the day of delivery as long as the goods have not been unpacked or used. To do this, please e-mail us in the first instance at hello@lifeundercanvas.co.uk.

Please include your order number and the delivery postcode. You do not have to give any reason for cancellation. However, a brief explanation would be helpful.

If you cancel, you must return the goods to us at your own expense. You must ensure that the goods are securely packaged in undamaged original packaging. If you fail to take reasonable care of the goods before they are returned to us, or they are not securely packaged for a return delivery and this results in damage or deterioration, we will exercise our right to charge you for the reduction in value.

Please do not use Evri to return your item. Any items lost during transit by Evri will not be refunded.

Returns Address:

**Life Under Canvas LTD
Dolbedwyn
Newchurch
Kington
HR5 3QQ**

Following an inspection of the returned goods, we will refund you by the method that you paid for the goods either in full or in part depending on the condition of the returned goods.

We will charge you for the reduction in value of any used goods (minimum charge 25% of the price of the goods used), including those that have been unpacked if not actually used.

This cancellation policy does not affect your legal rights.



Faulty Goods

If there is a problem with the goods, please contact us immediately and within 28 days of receipt of the goods. We will deal with the matter in accordance with your legal rights.

To do this, please e-mail us in the first instance at hello@lifeundercanvas.co.uk. Please include your order number, the delivery postcode and a brief outline of the nature of the fault.

Once we have been notified of a faulty item, we will request photographic images of the fault. It may also be necessary for us to collect the goods for further assessment or for repair. We will pay for the collection of the goods but if on inspection the fault appears not to be with Life Under Canvas we will pass the collection charge back to you.

Once we agree to accept the return of the goods these must be available for our collection within 14 days of the agreement email. You will need to communicate to us a four hour time slot between 9am and 5pm on a Monday - Friday that you are available to handover the faulty goods to the courier. If you don't have the original boxes then you must source sturdy boxes to package the goods, and tell us the dimensions. If the products are not available for collection within this timeframe, or you cannot communicate to us all of the collection information that we require, we will assume that the decision has been made to keep the goods. If a potential fault has been identified in the canvas of a tent, we may either request that only the canvas of the tent is returned to us, or that the entire tent is returned including all poles, pegs and guy ropes. This will be communicated on a case by case basis.

You must return any goods to us in a clean and dry condition. Items returned to us that are damp, dirty or mouldy will not be processed for replacement, repair or refund. If you fail to take reasonable care of the goods before they are returned to us or they are not securely packaged for a return delivery and this results in damage, deterioration we will exercise our right to charge you for the reduction in value.

Similarly if the goods are not appropriately packed for a return delivery in accordance with our requests and this results in excess courier charges, we will exercise our right to pass the courier charges onto you.

Following an inspection of the returned goods if necessary we will refund you by the method that you paid for the goods in the first instance. In some circumstances and if possible the goods will be repaired and then returned to you in a timely manner.

It should be clear that your consumer legal rights may still apply after the warranty expires.